



WEST TRAVIS COUNTY PUBLIC UTILITY AGENCY

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Dear Customer,

The West Travis County Public Utility Agency (PUA) has hired an engineering consulting firm to conduct a study of our sewer system. Beginning next week, January 22nd, crews will be locating breaks and defects in the PUA's sewer system using "smoke testing." This project will last approximately three months dependant upon weather conditions. The smoke from "smoke testing" you may see coming from vent pipes on houses or holes and cracks in the ground is harmless. **It is non-toxic, creates no fire hazard, and leaves no visible residue.**

If smoke enters your home

The smoke will not enter your home unless you have defective plumbing or dried-up drain traps. To prevent smoke from entering your home, please pour water in seldom used sink drains, bathtubs, and toilets, to fill the trap. If smoke does enter your home, please contact a member of the smoke testing crew, who should be in your neighborhood, so that testing can be halted. Although harmless, the smoke can be inconvenient.

If smoke does enter your home, the potential exists for dangerous sewer gases to enter your home also. A licensed plumber can correct such problems.

Crews on your property

Smoke testing involves opening and entering manholes in streets and easements. Some sewer lines and manholes may be located in an easement on your property. Whenever these lines require investigation, crews will need access to the easements. Please temporarily secure your pets away from these locations. Workers will not need to enter your house, and you do not need to be home.



Smoke may exit from the vent pipe on top of each residence during smoke testing.

Benefits to you

The information gained from smoke testing will be used to improve your sewer service. Crews will photograph defects in the PUA sewer system in order to determine repairs to be made later. Your cooperation is appreciated.

Project contact

If you have any questions or need special assistance, please contact RJN Group, Inc. at (972) 437-4300 between 8:00 a.m. to 5:00 p.m. Additional information may be found on the RJN website, www.rjn.com.

You may also contact PUA Customer Service with any questions or concerns at (512) 263-0125 or visit wtcpua.org for updates.